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ABN 95 067 900 624

We also cater for people with disabilities 

## TERMS & CONDITIONS OF HIRE

### DEPOSIT / SECURITY BOND

A deposit of \$1,000.00 is required within 7 days to secure your booking. This deposit acts as the security bond whilst the houseboat is being used and is refunded to you within 5 -7 days of your return. An increased bond is payable in the case of young adult groups, or groups consisting of all male or all female.

### PAYMENT OF RENTAL

Full payment of the rental is required no later than 7 days prior to departure. Payments can be made via direct deposit, VISA, Mastercard, cheque or money order. **Payments made by money order, personal or company cheque must be received at least 21 days prior to departure.** Full payment for holidays during peak periods (i.e School Holidays, Public Holiday Weekends) must be received at least **21 days** prior to departure unless otherwise arranged at the time of booking.

### HIRE COMMENCEMENT

Hire Period	Departure Time	Return Time
WEEKEND HIRE	Fridays 4:00pm or Saturdays 8:00am	Sundays 4:00pm
WEEKDAY HIRE	Weekdays 9:00am	Mon-Thur 4:00pm Fridays 2:00pm

### ARRIVAL TIMES

**Arrival time is 9.00am** on the first day of hire, if you expect to arrive after this time or become delayed it is important that you contact us to advise accordingly as arrangements may need to be made for your introduction lessons and handover of the vessel.

### LATE RETURNS:

Unless prior arrangements have been made with Management, a late return penalty rate of \$75.00 per hour is incurred.

### CANCELLATIONS

Your deposit/security bond will be refunded provided you advise us of your cancellation at least 30 days prior to departure. A cancellation service fee of \$80.00 will be charged. Deposit refunds for cancellations less than 30 days prior to departure are conditional on the houseboat being relet for the same or similar period.

### FUEL

Fuel is free for the first four (4) engine hours run. Fuel cost is calculated on return of hire and charged at \$25.00 per engine hour run, after the free fuel is used.

E.g. Weekend hire of houseboat returns with six (6) engine hours run. The first 4 hours are free. The additional two (2) hours are charged at \$25.00 p/hr therefore total fuel cost = \$50.00

## **BOAT LICENSES**

NO boating skills or license is required.

## **PETS & FIREARMS**

The Hawkesbury River is a National Park. As such the following are NOT allowed on board the houseboat:

NO PETS

NO FIREARMS

NO FIREWORKS OR EXPLOSIVES

## **INSURANCE**

All houseboats are covered by a marine insurance policy. The signatory to the hire agreement must be a person of a minimum of 18 years of age and be a responsible person with suitable identification. No additional people may be carried on the houseboat other than stipulated on the hire agreement.

The boat is fully insured but you are responsible for damages and losses of equipment up to the value of your damage, unless you have met our conditions of hire. Wilful or negligent damage is not covered, and you are responsible for damage caused by you or members of your group to other people's property. If the vessel has been damaged to a value greater than \$1,000 a further fee will be payable by the hirer to cover the cost of the repairs.

## **HIRE BRIEF / TUTORIAL**

Prior to departing with your hired houseboat one of our experienced staff will step you through a complete briefing. You will be shown throughout the vessel for familiarisation, shown how to read the local maps and places of interest and also instructed on the features and operation of the vessel. To ensure adequate control of the vessel you will be taken for a short cruise. A manual of operation is also kept on board the vessel for later reference if needed.

## **WATER & GAS**

Water and gas is provided free of charge. Our houseboats carry 1660L of fresh spring water on board. This should be more than satisfactory for most hirers and will typically last for 5-7 days. However the water supply is limited so care should be taken with the use of water. You can re-fill back at our base station free of charge.

## **ENVIRONMENT LEVY (Pump-Out Sewerage)**

In recent times many houseboat companies have imposed an environmental levy to aid in the cost of the pump-out of sewerage from the houseboat. Although Paradise Afloat Houseboats incur costs to pump-out the sewerage we DO NOT charge any levy for this service, it is deemed inclusive within the normal hire rates.

## **CAR PARKING**

Car parking is FREE for all people holidaying on board Paradise Afloat Houseboats.

## **TINNIE**

You MUST at all times wear Life Jackets when using the Tinnie

## **CLEANING**

A fee will be charged if excess cleaning is needed. (I.e. Dishes left uncleaned, drink spillages etc.)  
**\$60.00 Fee Applies.**

## **WEATHER**

For your own safety, if the weather is severe (windy and/or stormy), please note the following:

Prior to Departure - You may be required to stay on the dock until cleared.

After Departure – Please anchor your houseboat in a sheltered position and do not drive the vessel until cleared. In some instances you may be required to be called back to our dock.